Clearing Cache and Cookies in FireFox

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Step 1 - Open FireFox

Step 2 - If you don’t have menu options at the top of the screen, right-click in the blue area (circled)...

...and select “Menu Bar”

Step 3 - Click “Tools”, and select “Options” at the bottom of the menu.
Step 4 - On the “Options” screen, select the “Privacy” tab and click “clear your recent history”

Step 5 - On the “Clear Recent History” screen, change the time range dropdown to “Everything” click the “Details” arrow to expand the menu (if it is not already expanded)...make sure to only select “Cookies”, “Cache”, and “Offline Website Data” then click “Clear Now”.

That’s it! To clear cache and cookies from other browsers, call the campus help desk at 1-4000, or check out www.wikihow.com/clear-your-browser’s-cache.