Clearing Cache and Cookies in Internet Explorer

Prepared by Jeff Dalby on 3/19/13

Step 1  -  Launch Internet Explorer

Step 2  -  Press the Control, Shift, and Delete key at the same time

Step 3  -  On the screen that opens, uncheck “Preserve Favorites website data”, and check “Temporary Internet Files” and “Cookies”
Step 4 - Select delete, and restart Internet Explorer

That’s it! To clear cache and cookies from other browsers, call the campus help desk at 1-4000, or check out www.wikihow.com/clear-your-browser’s-cache.