A New World: Virtual MAP Advising
UAAC MAP In-Service
WELCOME!

**Learning Outcomes:**

- Timing for MAP First Year Advising and where to go for more information
- What we learned from our 2019 MAP First Year Survey
- Tips for Virtual MAP Advising
MAP First Year Timeline

- September 28 - Students emailed and MAP First Year Holds placed
- October 12 - Spring 2021 Class Schedule and Registration Appointments Available
- November 9 - Priority Registration Begins at 7 am
- November 18 - no more Priority
MAP First Year Resources

- MAP Basics Training on September 17, 9-10 am via Zoom
- For more details on MAP: https://advising.utah.edu/uaac/mandatory-advising/
2019 MAP First Year Survey Results

The goal for this assessment was to gauge the success of the MAP program’s first two learning outcomes:

- Student can generate a degree audit
- Student can interpret a degree audit

We had a pretty good response rate:

3646 first year students were emailed the survey in October and November of 2019.
Learning Outcome Successes

Regarding the learning outcomes, students had a good grasp on how to generate and interpret their degree audits.
Regarding negative comments, the main theme was the suggestion for longer appointments, as 30 minutes felt rushed.
Suggestions for Improvements

- Advisors can emphasize that the Degree Audit can be run for any major or minor and is a good tool for academic exploration.
- Advisors can let students know that the Degree Audit is a good way for students to monitor their GPA.
- If more advising resources are available, 45 minute advising appointments may better meet the needs of students.
“Advising Online Students: Replicating Best Practices of Face-to-Face Advising” by Dr. Sue Ohrablo

- Tips for Efficiency
  - Online platforms to supplement advising
    - https://advising.utah.edu/mandatory-advising/first-year.php
    - Eric - COH & PRT
  - Online course readiness survey - https://online.utah.edu/online-readiness-survey/
  - Establish expectations
    - Timeliness
  - Front desk FERPA pin or reminder email
    - ConEx: Require a student is ready and at a computer
Goal For Fall: Make Connection a Priority

“Advising Online Students: Replicating Best Practices of Face-to-Face Advising” by Dr. Sue Ohrablo

- Tips for Connection
  - Email advising
    - Questions
    - Positivity
  - Follow-up emails
    - Templates - MAP It Out
    - Meeting notes
  - Be thoughtful about your auto-responder

Thanks for reaching out!
Of course I remember you!

How did your internship go?

Tell me about the new job!

Were you able to call Housing?

Let’s connect soon!

It’s good to hear from you!

That sounds awesome.

Say more about that!

Cool, I see you added a minor!
Discussion: Make CONNECTION a Priority

Let’s reflect and discuss.

- 5 minutes in Zoom break-out for question 1.
- Back as a whole group to debrief.
- 5 minutes in Zoom break-out for question 2.
- Back as a whole group to debrief.

● Question 1 on efficiency: What went well and was efficient for you during online NSO this summer? Was there something you tried that was not efficient?

● Question 2 on connection: What are some techniques and ideas to help advisors and students form a connection via phone and Zoom appointments?
Upcoming MAP Events

- Sept 17 - MAP Basics
- Nov 12 - 2nd Year MAP

MAP Committee Members
Martina Stewart, Bethany Perkes, April Vrtis-Curran, Madeline Rossman, Eric Gardner, and Tascha Knowlton
Thank You!